

Express Scripts Canada – Pharmacy provider contacts

REFERENCE GUIDE

Pharmacy Manual Claims

Mail or fax manual claims over \$9,999.99 to:

Express Scripts Canada
Pharmacy Claims
10th Floor, 5770 Hurontario Street
Mississauga, ON L5R 3G5
Fax: 1 855 712-6322

Pharmacy Audits

Fax required documentation to:
1 855 712-6322

Provider Contact Centre

Provider inquiries only. Please have your provider number ready.

Telephone: 1 800 563-3274

Monday to Friday
6:30 a.m. to midnight (ET)
Saturday, Sunday and statutory holidays
8 a.m. to midnight (ET)

Pharmacy Enrolments, Agreements and Modification Forms

Fax completed versions to:
1 855 622-0669

Other Correspondence

Mail to:
Express Scripts Canada
10th Floor, 5770 Hurontario Street
Mississauga, ON L5R 3G5

Note: Express Scripts Canada cannot modify eligibility information for a member (including, without limitation, coverage, date of birth, etc.). In instances where the eligibility of a member is in question, please refer the member (beneficiary of the insurance) to the benefits administrator at their place of employment.